

# Haoyue(Aurora) Wang

With a strong background in human-centric design, UI/UX and graphics, seeking to apply my innovative mindset, effective communication, and technical skills in a dynamic team. My expertise in UX research, design thinking, and Agile methodologies positions me well to craft outstanding user experiences and effectively collaborate with cross-functional teams.

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## WORK/VOLUNTEERING EXPERIENCE

### Multimedia Designer

Innovation & Enterprise: Partnerships & Projects team, University of Melbourne

04/2023 - 12/2023

- **Product Strategy & Web Project Ownership** : Took ownership of the internal website's product strategy, leading its end-to-end redesign to improve user experience across web platforms.
- **Interactive Prototyping & Wireframing** : Developed interactive prototypes and wireframes to visualize and test website redesigns, facilitating iterative feedback and refinement using Figma.
- **Stakeholder Management and Reporting** : Coordinated with over 7 groups of stakeholders, providing regular updates and reports on multimedia product development and website analytics.

### UI/UX Designer & Front-end Developer

iTrazo

08/2022 - 02/2023

Melbourne, Australia

- **GUI Design & Maintenance** : Designed and maintained user-friendly graphic user interface elements for B2B platforms, enhancing user interaction and engagement.
- **User Flows & Site Maps Creation** : Created detailed wireframes, user flows, and site maps to communicate complex interaction ideas and design concepts, streamlining the product development process.
- **Design Leadership & Stakeholder Engagement** : Refine and design new features of iTrazo Portal based on functional requirement; collaborated with 3 cross-functional teams including business analyse, development and marketing

### UI/UX Designer

Naive Systems

02/2022 - 06/2022

*Naive Systems is a technology company delivering software systems to worldwide customers .*

- **UX Prototyping and Team Collaboration** : Researched, ideated and created a prototype for a language checking system web application closely with ux designer, a product manager and four software engineers
- **Agile Web Development with Tailwind CSS** : Designed promotional website of application based on Tailwind framework, using Agile SDLC model

## EDUCATION

### Master of IT - HCI (with Distinction)

the University of Melbourne

02/2022 - 12/2023

- User Experience Evaluation
- Fieldwork for Design

### Bachelor of Design - Computing & Landscape Architecture

the University of Melbourne

02/2019 - 12/2021

- User Centered Design
- Graphic and Interactions

## KEY PROJECTS

### Telstra TeachADHD (02/2023 - 06/2023)

- Worked with a team of 5, devised an app solution utilizing ChatGPT to improve ADHD people's experience with Telstra
- Organized regular weekly meetings with our mentor and sponsor from Telstra, regarding business model, requirement evaluations etc.
- Directed user research and 3 rounds of ideations, output valid customer profile and pitched to the sponsor and 50+ audience

### Vision G (08/2022 - 11/2022)

- Analysed within a team of 4, executed fieldwork evaluation towards visiting experience of Science Gallery Melbourne
- Executed research, ideation and proposed solutions using the 'Double Diamond model', proposed a prototype for enhancing interactions, won an award for 'Best Design Concept'

### NestNet (08/2023 - 11/2023)

- Worked within a team of four, designed and output an mobile social app solution to help with bird lovers with their information exchange
- Executed 3 rounds of ideation from storyboard, wireframes to high-fidelity interface. Conducted usability studies including interviews and questionnaires to collect qualitative and quantitative data for product improvement.

## SOFT SKILLS

- Interpersonal Skills** From quality experience in the past 3 years of mentoring and volunteering
- Problem Solving** As improved in my past internship experiences where I solved the raised cases from 10+ customers
- Communication** As improved in my past mentoring and tutoring experience, when I managed to form connections with people from diverse cultural and educational background
- Design Thinking** As developed from my past course and working experiences, from which I gained comprehensive understanding of design principles and innovative thinking

## TECHNICAL SKILLS

Usability Testing & Research

Information Architecture

Wireframing

UI Prototyping(Figma, AdobeXD)

Graphic Design

Html; CSS; React

Agile

Confluence & Jira

Adobe Series(Photoshop; Illustrator etc.)

Microsoft Office 365

3D Modelling

Ableton Live

Design System

CMS (Squiz Matrix)

## CERTIFICATES AND ACHIEVEMENTS

2nd place in Universal Design Sprint competition (09/2023)

Best Design Concept Award of 'Fieldwork for Design' Subject (11/2022)

Melbourne Graduate Scholarship (10/2022)

Social AR at the Zoo Hackathon Winner Team (03/2022)

Leaders in Communities Award, the University of Melbourne (12/2021)

Student Representative of Computer System subject (03/2021 - 06/2021)

Melbourne School of Design Exhibition (06/2020)

U21 Global Citizenship Badge (09/2020)

## REFERENCES

Julie Stevens - Project Manager @ Unimelb

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Sevilla Furness-Holland - Market Analyst @ Unimelb

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